

Generations, All About Elders
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Serving Boston & MetroWest
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You realize a Geriatric Care Manager is needed:

- when an elder needs advocacy in dealing with an overwhelming healthcare system
- when family of elders have limited time, resources and expertise or live at a distance
- when the family or caregiver is exhausted and needs support and guidance
- when there are repeated hospital or Emergency Room visits
- when family dynamics require objective consultation, and third party involvement
- when end-of-life issues require sensitive coordination of all servicing entities
- when responsibilities for coordination of care falls on other professionals, such as doctors, nurses, financial advisors, or attorneys that goes beyond the scope of their services and expertise
- when home care staff are taking responsibilities that exceed what they were hired to do
- when a change of living situation is necessary and an objective evaluation with recommendations is needed
- when conditions in the home are deteriorating such as insufficient food, missing doctor appointments, filth in home and on the elder, home repairs not being done
- when there are changes in the elder's health or mental status
- when there are multiple diagnoses/difficult situations, complicated decision-making and care coordination
- when an elder or involved family need a 'road map' after new diagnosis or hospitalization
- when there is limited or no social support
- when there is need for support and resources to maintain independence
- when there is disagreement among family members about next steps
- when there is a need for consistent, unbiased, accurate communications
- when existing caregivers need supervision and on-going training
- when elders or family are struggling with balancing safety and independence

An effective Care Manager connects the intricacies of elderly options to the elder and family or professional in need. They balance advocacy, safety, and first rate servicing for as long as necessary.

Generations, LLC has seasoned, experienced geriatric care managers and nurses who are ready to assist you in any of the above situations.

DON'T DO IT ALONE. Please call us and let us help you.

Esther W. Rothkopf, MS, CMC
Susan Lewin, LICSW, CMC
Principals